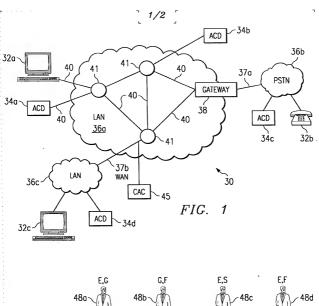
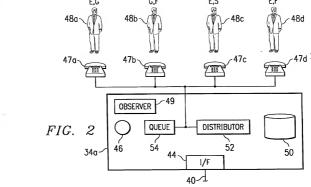
Attorney's Docket: 062891.0665

For: M/S for Automatic Call Distribution Based on Network Resource Availability and Agent Skills

By: Shaffer, et al





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